

## Liberty Accident & Health: additional claims service provider for claims assessment and management

### **Liberty Accident & Health values our clients' individual needs and have always taken a tailored approach with our underwriting, products and claims offerings.**

We are pleased to advise that we have appointed an additional claims service provider, Proclaim Management Solutions (Proclaim) to complement our existing claims handling arrangement with Corporate Services Network. These partnerships are managed by Liberty's highly experienced and dedicated in-house Accident and Health claims team.

### **What this means for our broking partners and mutual clients**

Proclaim is being appointed to all new and renewal business quotes from 31 March 2025. Our broking partners and mutual clients have the option to retain Corporate Services Network as their preferred provider for claims handling and settling services. Please contact your [Liberty Accident & Health Underwriter](#) to discuss further.

Both claims service providers offer unique and different solutions which can be tailored to meet each client's needs.

### **Claims Submission Details**

#### **Proclaim**

Liberty Specialty Markets, c/- Proclaim Management Solutions, Locked Bag 32012, Collins St East, VIC 8003

E: [ahclaims.au@libertyglobalgroup.com](mailto:ahclaims.au@libertyglobalgroup.com)

T: Australia 1300 552 446 or +61 3 9660 5200

T: International +61 3 9660 5200

F: 1300 858 329 or +61 2 8551 8681

All updated claim forms can be accessed via the [Liberty Accident & Health web page](#), or from the links below:

- ▶ [Group Personal Accident & Sickness](#)
- ▶ [Corporate Travel](#)
- ▶ [Expatriate/Inpatient](#)
- ▶ [Journey](#)
- ▶ [Voluntary Worker](#)

#### **CSN**

Liberty Specialty Markets, c/- Corporate Services Network, GPO Box 4276 Sydney NSW 2001

E: [liberty@csnet.com.au](mailto:liberty@csnet.com.au)

T: +61 2 8256 1770

F: +61 2 8256 1775

To access CSN claim forms, please use the links below:

- ▶ [Group Personal Accident & Sickness](#)
- ▶ [Corporate Travel](#)
- ▶ [Expatriate/Inpatient](#)
- ▶ [Journey](#)
- ▶ [Voluntary Worker](#)

## Want more information?

If you have any questions, please reach out to your [Liberty Accident & Health Underwriter](#), who will assist you with your query.

## Global reach. Financial strength. Local authority.

Distinct, complex and constantly evolving – every business is as unique as its insurance needs. To confidently progress in the face of risk and uncertainty requires a level of security you can only achieve through working with specialists.

Liberty Specialty Markets offers a breadth of world-class insurance and reinsurance services to brokers and insured clients. We bring value and solutions to more than 26,000 of Asia Pacific's most significant business and government organisations – helping protect what they earn, build and own.

We're part of the global Liberty Mutual Group, a Fortune 100 company that's been in business since 1912 with a Standard and Poor's 'A' rating.

 [View our office locations](#)

 [Meet our Accident & Health team members](#)



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